

## Video Transcript - "Misplaced your card?"

Misplaced your card? Don't worry. Lock it until you find it.

Now you can instantly lock your card and temporarily block new purchases and ATM withdrawals, without interrupting recurring payments.

To lock your card, simply log in to Online Banking, select "Manage My Cards" and with one click, your card can be protected.\*

And when you find your card, just unlock it and begin using it again.

Go from panic to peace of mind. Lock your card for free with Commerce Bank. Member FDIC.

**\*Important Information:** Commerce Bank allows you to lock misplaced debit and credit cards for three days. After three days, the card is automatically unlocked. Customer must notify Commerce Bank within 60 days of receiving the first statement with unauthorized activity. For specific restrictions, limitations and other details, please consult Commerce Bank.